## >>> ACCESS BANK PLC

Q3 2010

RESULTS PRESENTATION TO INVESTORS AND ANALYSTS

October 2010



## >>> Disclaimer

The information presented herein is based on sources which Access Bank Plc (the "Bank") regards dependable. This presentation may contain forward looking statements. These statements concern or may affect future matters, such as the Bank's economic results, business plans and strategies, and are based upon the current expectations of the directors. They are subject to a number of risks and uncertainties that might cause actual results and events to differ materially from the expectations expressed in or implied by such forward looking statements. Factors that could cause or contribute to differences in current expectations include, but are not limited to, regulatory developments, competitive conditions, technological developments and general economic conditions. The Bank assumes no responsibility to update any of the forward looking statements contained in this presentation.

The information should not be interpreted as advice to customers on the purchase or sale of specific financial instruments. Access Bank Plc bears no responsibility in any instance for loss which may result from reliance on the Information.

Access Bank Plc hold copyright to the Information, unless expressly indicated otherwise or this is self-evident from its nature. Written permission from Access Bank Plc is required to republish the information on Access Bank or to distribute or copy such information. This shall apply regardless of the purpose for which it is to be republished, copied or distributed. Access Bank Plc's customers may, however, retain the Information for their private use.

Transactions with financial instruments by their very nature involve high risk. Historical price changes are not necessarily an indication of future price trends. Investors are encouraged to acquire general information from Access Bank Plc or other expert advisors concerning securities trading, investment issues, taxation etc in connection with securities transactions.

The Information contained in this presentation is subject to, and must be read in conjunction with, all other publicly available information, including, where relevant any fuller disclosure document published by the Bank. Any person at any time acquiring the securities must do so only on the basis of such person's own judgment as to the merits of the suitability of the securities for its purposes and only on such information as is contained in public information having taken all such professional or other advice as it considers necessary or appropriate in the circumstances and not in reliance on the information contained herein. The information is not tailored for any particular investor and does not constitute individual investment advice.



## >>> Agenda

- >>> Operating Environment
- >>> Access Bank Overview
- >>> Performance Review
- >>> Strategic Imperatives
- >>> Fourth Quarter Outlook



## >>> Nigerian Economy (Q3 2010)

### STILL STABLE, HOWEVER A FEW PRESSURE POINTS AND POLICY CHALLENGES

| К                              | KEY ECONOMIC INDICES |            |            |                   |  |  |  |  |  |  |
|--------------------------------|----------------------|------------|------------|-------------------|--|--|--|--|--|--|
| VARIABLE                       | 2010<br>Q1           | 2010<br>Q2 | 2010<br>Q3 | 2010<br>Q4 (est.) |  |  |  |  |  |  |
| GDP (%)                        | 7.23                 | 7.69       | 7.76       | 8.19              |  |  |  |  |  |  |
| Inflation: Headline<br>(%)     | 11.8                 | 11.0       | 13.70      | 13.80             |  |  |  |  |  |  |
| Exchange Rate<br>(N/US\$)      | 148.30               | 148.50     | 149.89     | 149.11            |  |  |  |  |  |  |
| Foreign Reserves<br>(\$'Bn)    | 40.68                | 37.42      | 36.64      | 35.72             |  |  |  |  |  |  |
| 90 Days<br>Treasury<br>bill(%) | 1.02                 | 2.73       | 2.54       | 1.98              |  |  |  |  |  |  |
| MPR (%)                        | 6                    | 6          | 6.25       | 6.25              |  |  |  |  |  |  |
| Oil Price [\$pb] (EIA)         | 80.83                | 79.03      | 77.91      | 74.43             |  |  |  |  |  |  |

### >>> Pressure Points:

- >>> Increase in MPR from 6% to 6.25% in the last quarter to control/curb inflation.
- >>> Effect of prolonged/slow growth in lending/credit creation in the economy
- >>> Proposed deregulation of petroleum prices
- >>> Capital inflows to recapitalize rescued banks
- >>> Challenges for monetary and credit policy in the last quarter include:
  - >>> Stimulating the real sector of the economy via incentives to boost lending to the real sector.
  - >>> The effect of the newly constituted board of AMCON on risk perception and credit creation
  - Successful execution of M&A transaction among the affected banks will improve performance of the capital market
  - >>> Confidence in the naira to ensure exchange rate stability.
  - >>> Rejuvenating and managing the bond market.



## >>> Other African Economies

| S/N | COUNTRY          | OPERATING ENVIRONMENT   | PRESSURE POINTS                               |
|-----|------------------|---|---|
| 1   | Burundi          | <ul> <li>Relatively stable macroeconomic environment</li> <li>GDP growth rate at 3.85% in 2010; Inflation rate at 8.4% in September 2010</li> <li>MPR: 11.24% in Aug 2010; Exchange rate: Appreciated by 0.05% from 1,230.65BIF/\$ in September 2009 to 1,230BIF/\$ in September 2010</li> </ul>                                  |   |
| 2   | Cote<br>d'Ivoire | <ul> <li>Relatively stable economic activities, possibility of instability due to delayed election</li> <li>GDP growth rate at 3.3% in 2010; Inflation rate at 2.1% in September 2010.</li> <li>MPR currently at 3.25%; Appreciation of 6% in Exchange rate from 513CFA/\$ in August 2010 to 482CFA/\$ in August 2010.</li> </ul> |   |
| 3   | Congo DR         | <ul> <li>Relatively stable macro environment</li> <li>GDP growth rate at 5.4% in 2010; Inflation rate at 7.65% in August 2010</li> <li>MPR currently at 22%; Marginal depreciation in country currency against US\$ from 901CDF/\$ in August 2010 to 903CDF/\$ in September 2010.</li> </ul>                                      | <ul><li>Elections</li><li>Commodity</li></ul> |
| 4   | Gambia           | <ul> <li>Relatively stable economic activity</li> <li>GDP growth rate at 5% in 2010; Inflation rate currently at 5.0%</li> <li>MPR at 15%; Exchange rate depreciated from D28.73/US\$ in August 2010 to D29.35/US\$ in September 2010.</li> </ul>   | prices • Corruption                           |
| 5   | Ghana            | <ul> <li>Stable operating environment</li> <li>GDP growth rate at 5.9% in 2010; Inflation rate currently at 9.44%</li> <li>MPR at 13.5%; Cedi appreciation against the Dollar at 1.42Cedi/\$</li> </ul>   | Governance                                    |
| 6   | Rwanda           | <ul> <li>Improved operating environment</li> <li>GDP growth rate at 8.5% in Q3 2010; Inflation rate currently at 5.0%</li> <li>MPR at 7%; Marginal appreciation in exchange rate by 0.5% from 592.76RWF/US\$ in August 2010 to 589.95RWF/US\$ in September.</li> </ul>  | Fiscal Deficits                               |
| 7   | Sierra<br>Leone  | <ul> <li>Relatively stable economic activities</li> <li>GDP growth rate at 2% in Q3 2010; Inflation rate currently at 16.1%</li> <li>MPR at 23%; Exchange rate depreciated from Le39460/US\$ in August 2010 to Le4121.9/US\$ in September 2010.</li> </ul>  |   |
| 8   | Zambia           | <ul> <li>Operating environment stable</li> <li>GDP growth rate at 7% in 2010; Inflation rose to 10.5% 2010</li> <li>MPR at 6.0%; Exchange rate appreciated from ZMK4975/US\$ in August 2010 to ZMK4866/US\$ in September 2010.</li> </ul>   |   |



## >>> Agenda

- >>> Operating Environment
- >>> Access Bank Overview
- >>> Performance Review
- >>> Strategic Imperatives
- >>> Fourth Quarter Outlook



## >>> Access Bank Overview

Parent Company : Access Bank Plc is a full service Commercial

bank registered in Nigeria

Subsidiaries : 3 Non-Banking

9 Banking

No of Employees : 2082 Professional staff

Accounting : Local GAAP and IFRS

Auditors : KPMG Professional Services

KPMG

Credit Rating : A- /BBB-/ B-/ BBB-

(GCR/Agusto/S&P/Fitch)

Risk Management : Basel II Capital Accord

Key Industry Segments: Telecoms, Food & Beverages, Cement, Oil & Gas

and Financial Institutions

Network : 131 Business Offices

161 ATMs, 310 POS, Call Centre

**Geographical Coverage: Africa and Europe** 

Banking subsidiaries in all monetary zones in

**Africa** 

| Stock Data as a                  | 1 30 " September 2010 |
|----------------------------------|-----------------------|
| Symbol NSE                       | ACCESS                |
| Bloomberg                        | ACCESS.NL             |
| Reuters                          | ACCESS.LG             |
| Current Price (NGN)              | 8.38                  |
| Annualized EPS (NGN)             | 0.77                  |
| Annualized P/E (X)               | 10.88                 |
| Shares Outstanding (mn)          | 17,888                |
| Market Cap (NGN'Bn)              | 149.90                |
| Year High (NGN)                  | 11.21                 |
| Year Low (NGN)                   | 7.55                  |
| Share Price Performance          |                       |
| 30 Days (%)                      | 0.72%                 |
| 90 Days (%)                      | 3.58%                 |
| YTD (%)                          | 10.26%                |
| Ownership Structure              |                       |
| Stanbic Nominees Nigeria Limited | 13.76%                |
| Foreign Investors                | 27.06%                |
| Others                           | 59.18%                |

Stock Data as at 30th September 2010



## >>> Agenda

- >>> Operating Environment
- >>> Access Bank Overview
- >>> Performance Review
- >>> Strategic Imperatives
- >>> Fourth Quarter Outlook



## >>> Group Financial Highlights

**Income Statement** (Yr vs. Yr)



✓ Gross Earnings:

N77.9bn (-9%)

✓ Net Interest Margin:

6.8%

(-8%)

✓ PBT:

N14.06bn (+232%)

N9.56bn

(+198%)

✓ PAT:

**Balance Sheet** (Qtr vs. Qtr)



✓ Total Assets:

N819bn

(+11%)

✓ Shareholders' Funds:

N170.7bn (-2%)

✓ Customer Deposits:

N539.7bn (+24%)



✓ Loans & Advances:

N426bn

(+2%)

**Financial Indicators** (Qtr vs. Qtr)



✓ Strong Capital Adequacy:

28%

(prev. 28%)



✓ Liquidity Ratio:

40%

(prev. 35.6%)



✓ Loans to Deposit:

83%

(prev. 95.9%)



✓ Pre-tax ROaE (annualized):

11.4%

(prev. 11.4%)



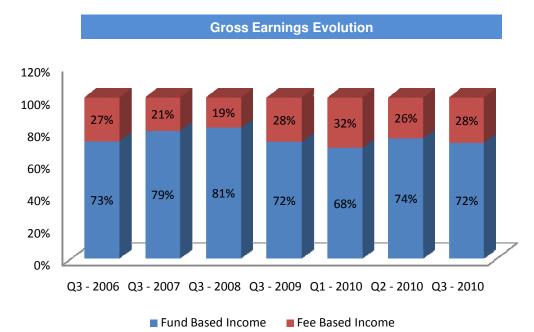
## >>> Sustained Earnings performance in spite of low rate environment...

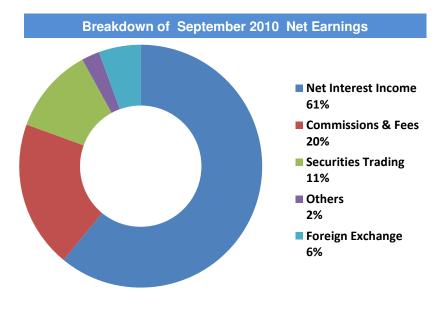
Year-on-Year/Quarter-on-Quarter (9 months)

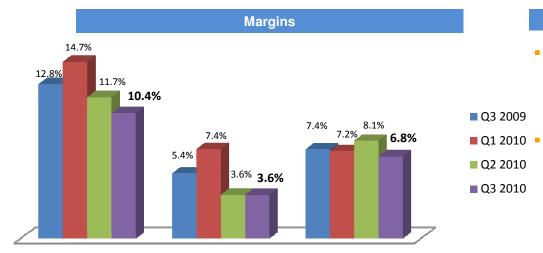
| Naira (Million)                      | Group    | Group    | %      | Group    | Group    | %      |
|--------------------------------------|----------|----------|--------|----------|----------|--------|
|                                      | Sep-10   | Sep-09   | Change | Q3 2010  | Q2 2010  | Change |
| Gross Earnings                       | 77,954   | 91,929   | -15%   | 21,358   | 23,552   | -9%    |
| Net Interest & Discount Income       | 32,724   | 36,943   | -11%   | 10,636   | 12,477   | -15%   |
| Other Income                         | 20,408   | 25,467   | -20%   | 5,342    | 6,112    | -13%   |
| Operating Income                     | 53,132   | 56,957   | -7%    | 15,978   | 18,589   | -14%   |
| Operating Expense                    | (33,824) | (27,275) | 8%     | (10,093) | (12,190) | -17%   |
| Operating Profit                     | 19,308   | 29,682   | -35%   | 5,885    | 7,079    | -17%   |
| Provision for Risk Assets(Net)       | (5,201)  | (39,870) | -87%   | (1,749)  | (2,840)  | -38%   |
| Share of profit/(loss) in associates | (41)     | (452)    | -91%   | -        | -        | -      |
| Net Profit Before Tax                | 14,065   | (10,640) | 232%   | 4,296    | 3,558    | 21%    |
| Estimated Taxation                   | (4,501)  | 909      | 595%   | (328)    | (1,553)  | -79%   |
| Profit After Tax                     | 9,564    | (9,730)  | 198%   | 3,969    | 2,005    | 98%    |



## >>> ...Diversified revenue streams.







Net Interest Margin

## 150 bps reduction in NIM due to reduction in Nibor

linked facilities and increase in new loans to RR 1 & 2 names.

**Comments** 

Improvement in Loan to deposit ratio and liquidity ratio from Q2 to Q3 without commensurate growth in loans.



Yield on Assets

Cost of Funds

## >>> Positive Contribution from our Sub-Sahara & OECD play...

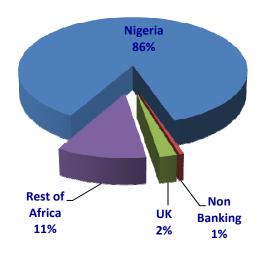
| N'million          | Nigeria  | Gambia | Sierra<br>Leone | Zambia | UK      | Rwanda | Burundi | Cote d'Ivoire | R.D.<br>Congo | Ghana | Non<br>Banking<br>Subsidiaries | Total    |
|--------------------|----------|--------|-----------------|--------|---------|--------|---------|---------------|---------------|-------|--------------------------------|----------|
| Operating income   | 45,907   | 335    | 220             | 1,015  | 1,113   | 1,021  | 365     | 688           | 357           | 1,812 | 300                            | 53,132   |
| Operating expenses | (26,888) | (377)  | (244)           | (902)  | (1,168) | (878)  | (375)   | (1,350)       | (590)         | (702) | (348)                          | (33,823) |
| Provision expense  | (5,241)  | 64     | (26)            | (41)   | -       | (28)   | (67)    | 284           | (80)          | (67)  | -                              | (5,202)  |
| Profit before tax  | 13,776   | 22     | (50)            | 71     | (55)    | 115    | (77)    | (378)         | (313)         | 1,002 | (49)                           | 14,064   |

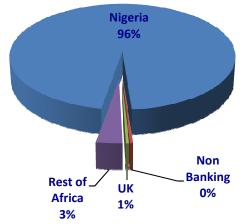
**Profit Before Tax** 

### **Operating Income**









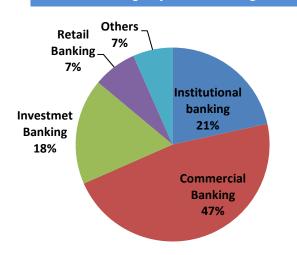
- Net positive contribution from International subsidiaries.
- Negative contributions from Non-Banking subsidiaries albeit negligible
- Driving cost efficiency and management across subsidiaries



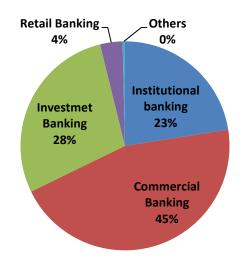
# ...and business segments' performance overcoming cost of risk effect.

|                        | Institu | utional Ba | nking       | Comn   | nercial Ba | nking       | Inves  | tment Ba | nking       | Re     | tail Banki | ng          |        | Others |             |
|------------------------|---------|------------|-------------|--------|------------|-------------|--------|----------|-------------|--------|------------|-------------|--------|--------|-------------|
| Naira million          | Sep-10  | Sep-09     | %<br>Change | Sep-10 | Sep-09     | %<br>Change | Sep-10 | Sep-09   | %<br>Change | Sep-10 | Sep-09     | %<br>Change | Sep-10 | Sep-09 | %<br>Change |
| Gross Earnings         | 17,161  | 23,995     | -28%        | 39,129 | 44,281     | -12%        | 12,109 | 13,322   | -9%         | 5,008  | 5,428      | -8%         | 4,547  | 4,903  | -7%         |
| Net Interest<br>Income | 4,775   | 9,785      | -51%        | 12,758 | 15,960     | -20%        | 7,342  | 533      | 1277%       | 2,996  | 2,632      | 14%         | 4,851  | 5,865  | -17%        |
| Operating<br>Profit    | 3,733   | 13,544     | -72%        | 9,159  | 8,607      | 6%          | 5,651  | 5,418    | 4%          | 691    | 1,524      | -55%        | 74     | 589    | -87%        |
| Exceptional<br>Items   | (4,497) | (24,872)   | 82%         | (870)  | (14,239)   | 94%         | -      |          | 0%          | 85     | (459)      | 119%        | 40     | (300)  | -113%       |
| Profit Before<br>Tax   | (764)   | (11,328)   | 93%         | 8,289  | (5,632)    | 247%        | 5,651  | 5,418    | 4%          | 776    | 1,065      | -27%        | 114    | 289    | 61%         |

### **Gross Earnings by Business Segment**



### **Operating Profit by Business Segment**

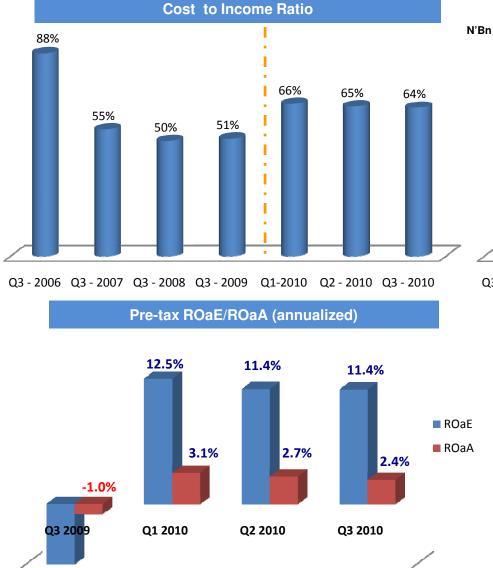


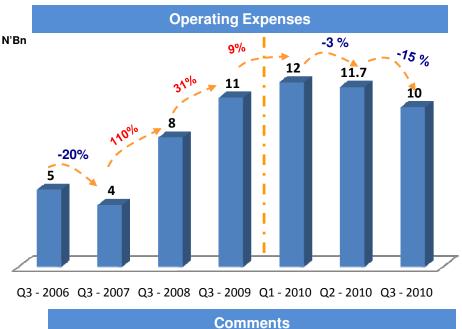
### Comments

 Reduction in cost of risk has positively impacted all business segments



## >>> Sustained improvement in Cost & Efficiency ratios





- Group cost to income ratio stable at 64% in Q2 and Q3 2010 (Q1: 66%).
- Reduction in expense by 15% to N10bn in Q3(Q2 2010:N11.7);



-6.0%

# Liquid & well structured balance sheet with significant capacity for expansion...

| Naira (Million)               | Group     | Group   | % Change | Group     | Group   | % Change |
|-------------------------------|-----------|---------|----------|-----------|---------|----------|
|                               | Sep-10    | Jun-10  | (QoQ)    | Sep-10    | Sep-09  | (YoY)    |
| Cash & Balance with CBN       | 19,889    | 23,250  | -14%     | 19,889    | 27,745  | -28%     |
| Treasury Bills                | 29,829    | 29,608  | 1%       | 29,829    | 23,793  | 25%      |
| Due From Other Banks          | 152,066   | 101,369 | 50%      | 152,066   | 86,123  | 77%      |
| Loans & Advances to Customers | 401,913   | 412,823 | -3%      | 401,913   | 374,005 | 7%       |
| On-Lending Facilities         | 21,801    | 3,065   | 611%     | 21,801    | 5,732   | 280%     |
| Advance Under Finance Leases  | 2,530     | 3,130   | -19%     | 2,530     | 3,459   | -27%     |
| Investment Securities         | 122,363   | 83,653  | 46%      | 122,363   | 47,532  | 157%     |
| Investment in Subsidiaries    | -         |         | 0%       | -         | -       | 0%       |
| Investment Properties         | 13,458    | 1,484   | 807%     | 13,458    | -       | 0%       |
| Investment in Associates      | 56        | 93      | 39%      | 145       | 145     | 0%       |
| Other Assets                  | 25,697    | 51,430  | -50%     | 25,697    | 48,243  | -47%     |
| Deferred Tax Asset            | 577       | 524     | 10%      | 577       | 2,479   | -77%     |
| Property & Equipment          | 25,413    | 26,121  | -3%      | 25,413    | 25,213  | 1%       |
| Equipment on Lease            | 1,730     | 1,731   | 0%       | 1,730     | 1,486   | 16%      |
| Goodwill                      | 1,738     | 1,738   | 0%       | 1,738     | 1,738   | 0%       |
| Total Assets                  | 819,059   | 740,017 | 11%      | 819,149   | 647,692 | 26%      |
| Contingents                   | 238,790   | 185,600 | 29%      | 233,790   | 157,189 | 49%      |
| Total Assets & Contingents    | 1,057,849 | 925,617 | 14%      | 1,052,939 | 804,881 | 31%      |



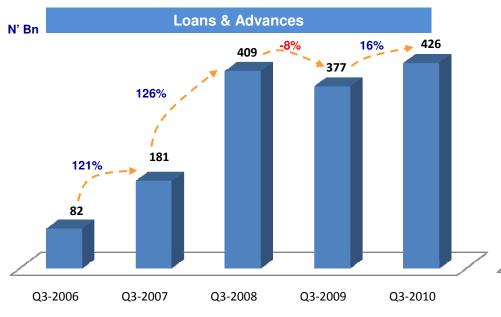
# >>> ...a Strong Equity cushion to support growth.

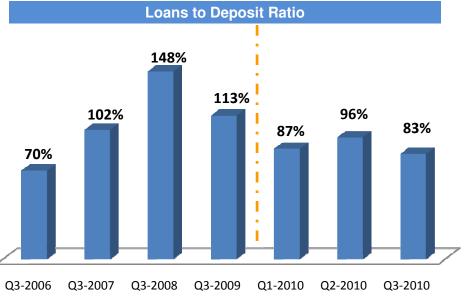
| Naira (Million)          | Group   | Group   | % Change | Group      | Group   | % Change |
|--------------------------|---------|---------|----------|------------|---------|----------|
|                          | Sep-10  | Jun-10  | (QoQ)    | Sept. 2010 | Sep-09  | (YoY)    |
| Customer Deposits        | 539,700 | 433,669 | 24%      | 539,700    | 381,321 | 42%      |
| Due to Other Banks       | 41,850  | 56,825  | -26%     | 41,850     | 44,302  | -6%      |
| On-Lending Facilities    | 12,997  | 3,065   | 324%     | 12,997     | 5,732   | 127%     |
| Debt Securities in Issue | -       | 66      | -100%    |            | 5,976   | -100%    |
| Current Income Tax       | 3,687   | 2,185   | 69%      | 3,687      | 5,272   | -30%     |
| Other Liabilities        | 49,242  | 69,778  | -29%     | 49,242     | 42,641  | 15%      |
| Total Liabilities        | 647,477 | 565,588 | 14%      | 647,477    | 485,243 | 33%      |

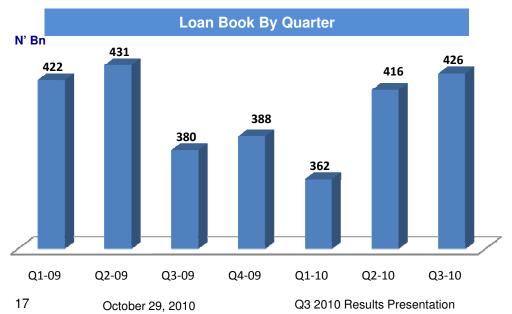
| Naira (Million)            | Group   | Group   | % Change | Group      | Group   | % Change |
|----------------------------|---------|---------|----------|------------|---------|----------|
|                            | Sep-10  | Jun-10  | (QoQ)    | Sept. 2010 | Sep-09  | (YoY)    |
| Share Capital              | 8,944   | 8,944   | 0%       | 8,944      | 8,107   | 10%      |
| Share Premium              | 146,161 | 146,161 | 0%       | 146,161    | 146,447 | 0%       |
| Reserves                   | 12,038  | 15,057  | -20%     | 15,617     | 6,982   | 124%     |
| Shareholders' Funds        | 170,633 | 173,651 | -2%      | 170,722    | 161,536 | 6%       |
| Non-controlling interest   | 950     | 778     | 22%      | 950        | 913     | 4%       |
| Total Liabilities & Equity | 819,059 | 740,017 | 11%      | 819,149    | 647,692 | 26%      |



## >>> Slow loan book growth...







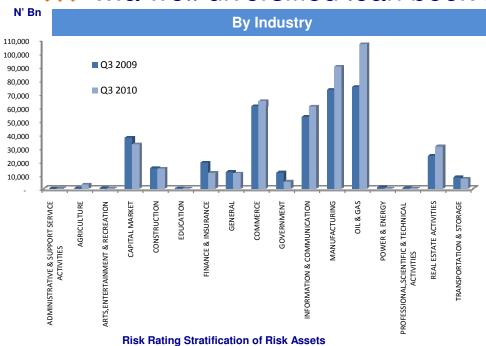
### **Comments**

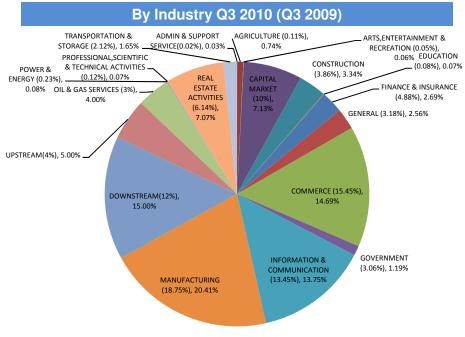
- Marginal increase in loan book\* by 2% between Q2 and Q3 2010
- Q3 was a low point in Oil & Gas importation cycle
- Significant loan growth from other sectors to compensate
- Loan to deposit ratio on track for ≤ 80% target.

\*Loan book include loans & advances, On-lending facilities and advances under finance lease



## >>> ...a well diversified loan book and improving risk rating





|    | Thisk Hatting Strati | Hoution of thisk Assets |
|----|----------------------|-------------------------|
| sk | Description          | 10-Jun                  |

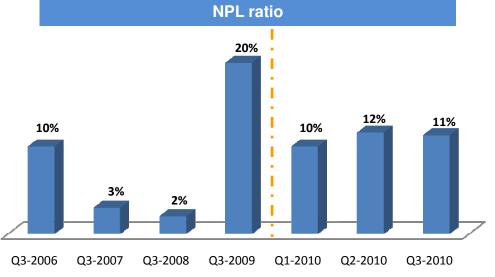
| Risk   | Description       | 10-Jun  | 10-Sep  | Growth  |
|--------|-------------------|---------|---------|---------|
| Rating |                   | N'mm    | N'mm    | Q2 - Q3 |
| 1      | Best Obligor      | 27,037  | 46,354  | 71%     |
| 2+     | Very Good Obligor | 10,359  | 32,960  | 218%    |
| 2      | Very Good Obligor | 23,431  | 29,868  | 27%     |
| 2-     | Very Good Obligor | 61,760  | 69,980  | 13%     |
| 3+     | Good Obligor      | 17,647  | 20,772  | 18%     |
| 3      | Good Obligor      | 263,298 | 275,581 | 5%      |
| 3-     | Good Obligor      | 15,119  | 23,576  | 56%     |
| 4      | Below 3           | 150,927 | 115,055 | -24%    |
| Total* |                   | 569,578 | 614,146 | 8%      |

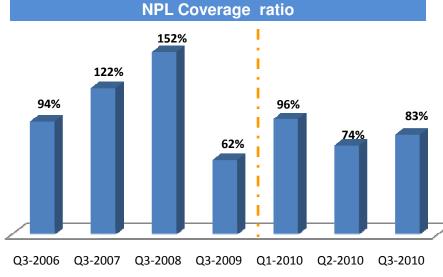
### Comments

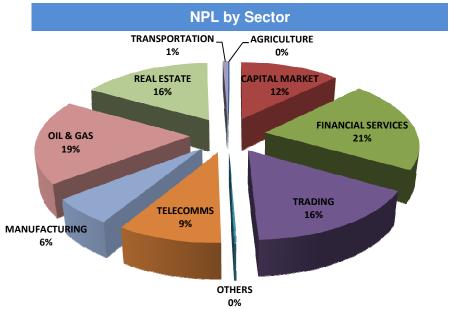
- Continuous reduction in our exposure to the capital market sector.
   Capital market contributes 7% as at September 2010.
- Migration of loan book to high quality rated risk assets, with 82% of risk assets ≤ RR 3 (Q2 2010: 72%)
- Strict adherence for sectoral risk limits to mitigate concentration risks.



## >>> Measured steps are being taken to sustain asset quality improvement





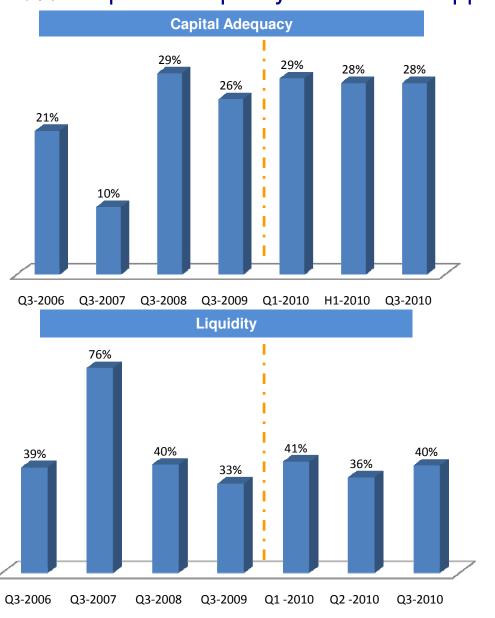


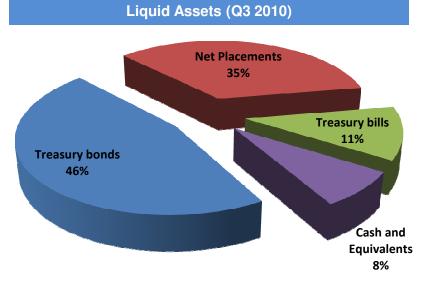
### Comments

- NPL ratio reduced to 11% during the third quarter from 12% in the second quarter. Coverage ratio improved to 83% during the quarter resulting from above.
- Positive impact of our new recovery group, which achieved recovery of N974million during the quarter;
- We would continue migration of our loan book to high quality risk assets.



## >>> Capital & Liquidity cushion to support business growth



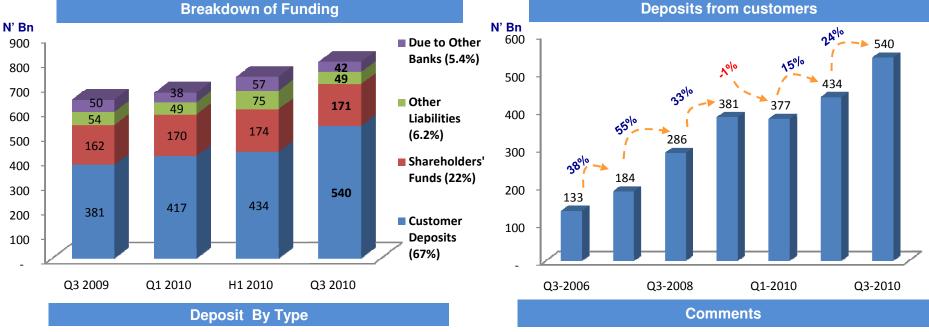


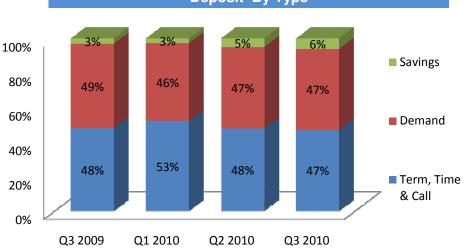
### **Comments**

- Strong capital adequacy position. Capital Adequacy Ratio well in excess of regulatory minimum of 10%.
- Capital adequacy of 28% is robust enough to support business risks and contingencies.
- Highly liquid balance sheet. 40% actual liquidity ratio is strong and well above regulatory requirement of 25%.
- Very robust capital & liquidity stress test results



## >>> Low cost customer deposits continue to be a significant source of funds





- Funding base is diversified and stable. Customer deposits accounts for 67% of balance sheet.
- Strong customers' confidence evidenced by 24% growth in deposit base of the last quarter(Q: N540bn vs. N434bn).
- Improving mix as deposit growth continues, low cost deposits account for over 53% of total deposits; cost of funds was stable at 3.6% in Q3 2010( Q2 2010: 3.6%).
- Increased contribution from retail deposits

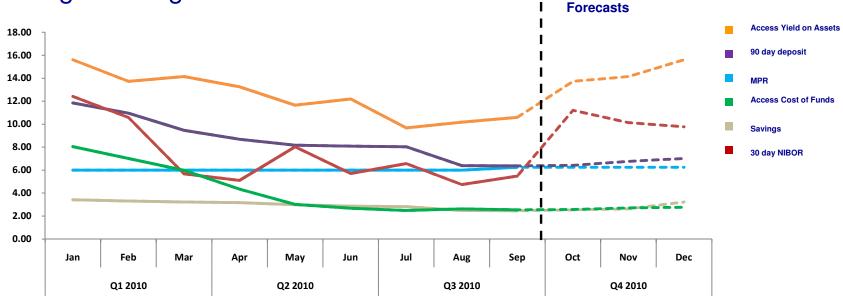


## >>> Agenda

- >>> Operating Environment
- >>> Access Bank Overview
- >>> Performance Review
- >>> Strategic Imperatives
  - >>> Margin Management
  - >>> Cost Management
  - >>> Risk Management
  - >>> Regulatory Compliance
  - >>> Corporate Sustainability Strategy
- >>> Fourth Quarter Outlook



## >>> Margin Management



- >>> We expect margin improvement for the last quarter of the year
- >>> Focus on low cost deposit through the retail group and ensure stability of our cost of funds
- >>> Growth in loan book during the quarter with higher yields will lead to improved margin for fourth quarter



## >>> Cost Management

- >>> Lean growth strategy is our organic play for scale
- >>> Standardization and automation of all our processes to reap full benefits of our central processing initiative
- >>> Sharp reduction in operational risk losses particularly income refunds
- >>> Leverage our cost advantage through our unique ability to pay best industry remuneration whilst still maintaining a leading cost to income ratio.
- >>> Continue to extract value and derive synergies from the UK and other subsidiaries by sustaining the implementation of our one-bank strategy



## >>> Risk Management

- >>> The Bank has invested in the people, structures and processes necessary to take us to a functioning implementation of Basel II and best practice ERM. Highly respected CRO now on board
- >>> We have established a system that ensures an integrated view of risk, correlation/diversification benefits, ensuring all risks are addressed, and risk measurement/capital allocation/incentives are not faulty
- >>> Continue to conduct comprehensive risk stress testing.
- >>> Complete the upgrading of our Enterprise Risk Dashboard
- >>> Finalise ICAAP process
- >>> Resumption of aggressive recovery drive Achieve full year target of N5 billion



## >>> Regulatory Compliance

ERM >>>> All key staff of enterprise risk functions now in place

>>> Operation, market risk and ALM functions are rating pluses.

>>> Significant improvement in credit risk and by 2012 we aim to be amongst industry leaders.

Basel II >>> All risk policies are Basel II compliant

>>> Road map requires banks to have implemented IFRS by 2012. Access bank is the recognized leader in this respect and will implement by 2011

NFIU Compliance >>> Currently ranked #2 in Banking Industry

Non banking businesses is not a significant element of our banking model. Our Capital base of \text{\tex{\

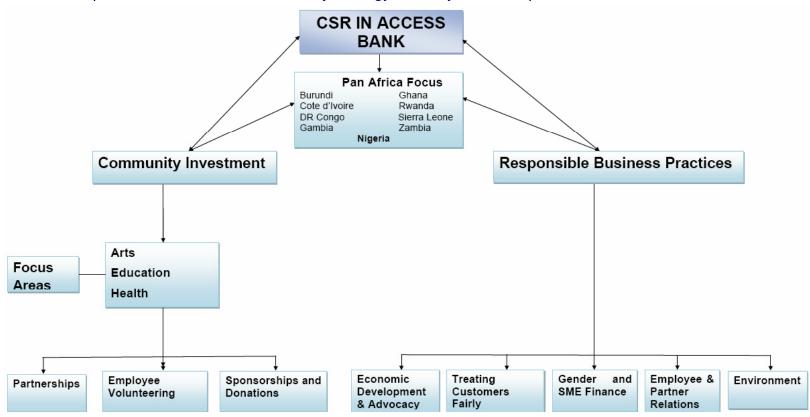


New Banking Model

**IFRS** 

## >>> Corporate Sustainability Strategy

- >>> Sustainability is now considered an emergent business driver that affects shareholder value.
- >>> Our sustainability strategy involves a broad range of compliance-related activities, innovative employee engagement strategies and societal investments that are relevant to our core business interests.
- >>> Effective implementation of our sustainability strategy can only result in operational excellence





## >>> Agenda

- >>> Operating Environment
- >>> Access Bank Overview
- >>> Performance Review
- >>> Strategic Imperatives
- >>> Fourth Quarter Outlook



## >>> Fourth Quarter Outlook

- >>> Leverage on enhanced market position towards signing on more institutional clients (public & private sector) and increase market share
- >>> Increase our customer count
- >>> Diversify earning base: Increase market share of industry's commission and fee income.
- >>> Upscale alternative delivery platforms Cash management and payments.
- >>> Intensify and implement on-going initiatives on service delivery across the group.
- >>> QoQ Targets;
  - >>> Deposit growth: 20%
  - >>> Loan growth: 10%
  - >>> Cost to Income: 60%
  - >>> NPL ratio: 10%

